

at a glance



# Computer Support Specialist

**Department:** Business and Information Technology

**Degree:** Associate of Applied Science (A.A.S.)

**Entry time:** Fall

**Length:** 2 years (4 semesters)

## Program Description

If you like computers and working with people, the Computer Support Specialist program is for you. As a well-trained graduate, you will help others navigate the difficult world of technology. You'll be the expert people turn to when they are in need of technical assistance. With industry-approved curriculum, you will have the knowledge and skills that employers are looking for in this in-demand field.

## Career Opportunities

Computer support specialists  
Technical support specialists  
Help desk technicians

## Sample Classes

Computer Concepts  
Network Plus  
Special Topics in Technology  
Introduction to Programming Logic  
Fundamentals of Web Programming  
Administering Windows Server  
Network Security Basics  
Cloud Infrastructure  
CCNA Cisco Courses  
IT Specialist Capstone  
Fundamentals of Desktop Support

## Program Attributes

Curriculum designed based on recommendation from industry partners. Students learn the latest tools and concepts that culminate in a capstone presentation to local industry leaders. COMP TIA A+, Network+, Security+, Cloud Essentials, and AWS are all possible with a bit of additional preparation.

## Kibbie Grant/Last-Dollar Scholarship

Students in this program may be eligible to have part of their tuition paid for by the Kibbie Grant or Last-Dollar Scholarship. Go to [www.kirkwood.edu/grants](http://www.kirkwood.edu/grants) for more details.

## Scholarships

We award more scholarships than any other community college in Iowa. Complete **one application** to be eligible. To apply visit: [www.kirkwood.edu/scholarships](http://www.kirkwood.edu/scholarships).

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