Mean Score

Request	Impact on Customer Service	Impact on Employee Satisfaction	Impact on Learning Environment	Impact on Efficient use of Resources	Impact on Employee Efficiency	Legal Compliance	Outsourcing Potential	Workload /Impact ratio	Total
Scholarship Database	4.6	4.1	3.6	4.6	4.6	2.9	3.8	3.8	32.0
Connect!	4.3	3.7	3.5	4.1	4.7	2.9	3.5	3.5	30.1

Min Score

Request	Impact on Customer Service	Impact on Employee Satisfaction	Impact on Learning Environment	Impact on Efficient use of Resources	Impact on Employee Efficiency	Legal Compliance	Outsourcing Potential	Workload /Impact ratio	Total
Scholarship Database	2	2	1	3	3	0	3	1	23
Connect!	3	3	1	2	4	0	0	0	22

Max Score

Request	Impact on Customer Service	Impact on Employee Satisfaction	Impact on Learning Environment	Impact on Efficient use of Resources	Impact on Employee Efficiency	Legal Compliance	Outsourcing Potential	Workload /Impact ratio	Total
Scholarship Database	5	5	5	5	5	5	5	5	39
Connect!	5	5	5	5	5	5	5	5	37