

Morning daily process

The Linn Hall classrooms are brought up by lab assistants at 7:00 am, beginning with 105, 106, 109 LH on down 1st floor, then LH242 and LH336 is brought up. Moving mice, tapping the power button to wake up the computers. Some of the first classroom machines will be back in sleep mode before the 8:00 am class begins.

The Linn Hall lab assistants report problems in all the Linn Hall classrooms to Pam that don't have easy, quick fixes. School Dude tickets area created for computers that have problems. Tickets are dispatched to the technicians.

The Nielsen Hall lab assistants go through the same routine on 2nd floor of Nielsen Hall beginning at 7:00 and reporting any and all problems to Kathy Davis. Tickets are created and dispatched to technicians. The technicians do their very best to keep all classroom machines up and running for classroom use.