1/8/2007

Kirkwood Community College
Project Report

Issue Resolution:
- All known issues with Renovo have been identified and resolved during the week of 1/2-1/5.

Remaining Issues:
- DL Navigator:
  - Intermittent failure of the DL Navigator to launch a session. Dascom has addressed this and has a fix prepared. Joe Sippl will load and test.
  - Echo canceller driver tweaking. Dascom software engineers will work with technicians to tweak and test during next on-site visit (1/15-1/16).

- Vbrick:
  - There is an encoder picture stability issue that is occasional and not predictable. Dascom will open a trouble ticket with Vbrick technical services and continue to work to resolution.

- Video/audio freeze issue:
  - Video/audio hick up that freezes video/audio momentarily and then resumes to normal. Dascom will work with both Vbrick and Foundry to resolve.

Next On-Site Visit:
- Dascom is scheduled to return to continue work at the five beta sites January 15th and 16th. We will continue to work out issues and test.

Note….I will send out the next update on Wednesday, January 17th.