1/12/2007

Kirkwood Community College
Issue Resolution Work Plan

January 15 – 16, 2007:
Issue: DL Navigator not launching into session.
  • Task: Install and test new DL Navigator drivers
  • Resources: Reha, Sippl, Savage
  • Engineering support: Sippl

Issue: Gentner echo canceller not recalling correct session type.
  • Task: Troubleshoot, install or tweak audio drivers, test
  • Resources: Reha, Sippl, Savage
  • Engineering Support: Joe Keith

Issue: Intermittent video/audio freeze up.
  • Task: Troubleshoot, test
  • Resources: Reha, Sippl, Savage
  • Engineering Support: Vbrick technical support, Matt Oliver (Foundry)

Issue: Vbrick encoder start up issue.
  • Task: Troubleshoot problem and resolve with Vbrick technical support.
  • Resources: Reha, Sippl, Savage
  • Engineering Support: Vbrick technical support

New: Set up test session/ master control originate and beta site remotes for monitoring.
  • Task: Build session in Renovo to link all sites and test.
  • Resources: Reha, Sippl, Savage
  • Engineering Support: Sippl

ITFS Classroom Turn Up:
March 12-16, 2007:

Dascom is currently exploring the feasibility of turning up the ITFS classrooms to the new system during spring break. This will be discussed in further detail at our scheduled telephone conference call on Wednesday, January 17th.

Please Note: We will hold our next project status telephone conference on Wednesday, January 17 at 10:00 am.
Telephone number: (866) 809-4014
Code: 578 1220