

2005-2006

Strategic Goal: Reduce project errors and rework

| Action Steps | Action Leader | Jul-05 | Aug-05 | Sep-05 | Oct-05 | Nov-05 | Dec-05 | Jan-06 | Feb-06 | Mar-06 | Apr-06 | May-06 | Jun-06 |
|---|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
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| Current Project Process Mapping | Scott Ketelsen | X | | | | | | | | | | | |
| Identify weaknesses and areas for improvement | Scott Ketelsen | X | | | | | | | | | | | |
| Explore alternate processes | Scott Ketelsen Steve Carpenter | X | | | | | | | | | | | |
| Develop New Process | Scott Ketelsen Steve Carpenter | | X | | | | | | | | | | |
| Implement Process | Scott Ketelsen | | X | | | | | | | | | | |
| Track errors and rework | Scott Ketelsen Dave Utter | | X | X | X | X | X | X | X | X | X | X | X |
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Personnel: Existing personnel to carry out action plan.

Success Indicators: Reduce the amount of rework caused by errors by 25% based on the monetary value.

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