

2005-2006

Strategic Goal: Extended Service Hours in Sammy's Kafe

Food Service

Action Steps	Action Leader	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06
Discuss menu options for extended service hours (2 p.m. - 4 p.m.)	Ryan Gardner/ Marlene Wilson	X											
Plan menu for new hours	Marlene Wilson	X	X										
Inform staff/students of new options from 2 p.m. - 4 p.m.	Marlene Wilson		X	X									

Personnel: Ryan Gardner, Marlene Wilson

Success Indicators: New service hours are available at the start of the semester in August

KPI's: Continuous Improvement; Customer Service