Library Action Plan Review for FY 07-08

August 25, 2008

**Goal: Improve and enhance resources to students and staff outside of the library**

**Action Plans**

1. **Improve web presence**  
The Web sites for the libraries in Iowa City and Main Campus have been improved and updated and we have also created a new Web page for distance learners. You can see them at:

   www.kirkwood.edu/library

   www.kirkwood.edu/iclibrary

   http://www.kirkwood.edu/elibrary

2. **Purchase additional electronic resources**  
   We reviewed many products and have purchased two and are in the process of selecting a third. Our first goal was to provide an online equivalent of the “Debate” collections that we maintain primarily for composition and oral communication courses. We chose CQ Researcher [http://library.cqpress.com/cqresearch/](http://library.cqpress.com/cqresearch/) for its ease of use and high quality information.

   Our second goal was to provide access to Lexis-Nexis Academic [http://academic.lexisnexis.com/](http://academic.lexisnexis.com/) which is practically a standard for academic libraries of all sizes.

   We are currently looking for an affordable high quality easy-to-use online Reference collection and hope to have one available to students and staff by October 1st.

3. **Improve electronic inter-library loan delivery**  
   We have streamlined the loan request process and now a majority of requests are submitted electronically which is both much easier for students and staff and more efficient for staff processing the requests. Electronic request for materials owned by other libraries are now available via online form at [http://www.kirkwood.edu/site/index.php?p=18632](http://www.kirkwood.edu/site/index.php?p=18632) or directly from some of our databases. [http://www.worldcat.org/](http://www.worldcat.org/) We also send materials electronically to patrons when the materials are available in that format.

4. **Investigate electronic-reserves**  
   It was the consensus of the group that classroom management software (CMS) is the preferred method to deliver electronic “reserve materials” to students. It was also felt that additional staff would be needed to assist faculty to transition to using CMS as a delivery tool. We also met with Scott and Dave (DL/Telecom) regarding Video on Demand for the delivery of video reserves.

5. **Improve data collection on use of electronic resources**  
   We made very good progress on this goal as we have initiated a process to capture those statistics and add them to an ongoing collection of data.