

2007 -2010 Department Action Plan

Planing Sheet

Community Training and Response Center

Douglas Feil, Executive Director

Target Year	Action	KPI #	Department Improvement Indicator	Measurement Instrument or Data Source	Standard of Comparison	Frequency of Progress Monitoring
2007-08	Establish and Impliment	1.1, 1.3, 2.3, 2.4, 3.2, 3.3, 3.6, 4.3	<p>procedures to measure the department's performance compared to LERN's 47 Program Review and Certification performance standards. LERN's standards are designed to asses department units economic viability, fulfilling department mission and total mission of the institution,</p>	LERN's 47 Program Review and Certification performance standards	External Standard	Quarterly
2008-09	Baseline and Benchmark		<p>departments performance compared to LERN's 47 Program Review and Certification performance standards.</p>	LERN's 47 Program Review and Certification performance standards	External Standard	Quarterly
2009-10	Maintain and Improve		<p>departments performance compared to LERN's 47 Program Review and Certification performance standards.</p>	LERN's 47 Program Review and Certification performance standards	External Standard	Quarterly