

Institutional Effectiveness: 2006-07 Strategic Goal Status

GOAL 1: Develop, pilot, and refine the Institutional Effectiveness Office core services.

- We identified core services as evidenced by www.kirkwood.edu/ie.
- We operationalized principles and values as evidenced by discussions at weekly staff meetings by reviewing the principle/value, citing recent specific behaviors showed in other, as well as posing question(s) of this principle/value aligns with AQIP category being focused on.
- We created a value stream map per each of our core services. Not done.
- We conducted core service trials as evidenced by reports generated (<http://www.kirkwood.edu/site/index.php?p=12327>) and standardized department folder.
- We sought ongoing feedback via standardized performance scale. Not done.
- We developed personal goals/action plans and conducted Quarterly Conversations as evidenced by personal data and artifacts.
- We documented effective practices, protocols, etc. as evidenced by establishing Institutional Review Board (<http://www.kirkwood.edu/site/index.php?p=16011>).
- We marketed the IE Office as evidenced by an open house held in August, 2006.
- We developed IE Office web site as evidenced by www.kirkwood.edu/ie.
- We piloted an OIE evaluation process as evidenced by modification of internal structure of department meetings and goal setting process.

GOAL 2: To ensure an effective transition from Kirkwood's Quality Improvement Program (KQIP) to the Academic Quality Improvement Program (AQIP).

- We facilitated transition from KQIP to AQIP by implementing Kirkwood Futures Initiative as evidenced by <http://www.kirkwood.edu/site/index.php?p=11102> as well as sent a team of 12 to the Higher Learning Commission Strategic Forum in March, 2007. This team continues to meet.