



STUDENT

Technology Resources

Quick Reference

Email:	www.kirkwood.edu/email
EagleNet:	www.kirkwood.edu/eaglenet
Talon:	www.kirkwood.edu/talon
Printing:	www.kirkwood.edu/print
EagleCard:	131 Nielsen Hall
Student Help Desk:	www.kirkwood.edu/StudentHelpDesk
EagleTech:	Benton Hall across from the Bookstore
More Info:	www.kirkwood.edu/students



MY STUDENT ACCOUNT

Go to... **EagleNet:** www.kirkwood.edu/eaglenet > **EagleNet for Students**

EagleNet is your online access to Kirkwood resources and registration information. Some access is allowed without logging in:

- Change/establish your password
- Info about your k number
- Financial aid documentation
- How to register for classes (step-by-step)
- General student FAQs

Logging in will enable you full-access to all confidential information specific to you and will allow you to:

- Access and change your user account information
- Access financial information: direct deposit, tax info, tuition payment
- Access financial aid: checklists, activate/change loans, help with documentation
- Register: search/register, add/drop, waitlist info
- Academic planning: degree audit, graduation application
- Access your academic profile: class schedule, grades, transcript information
- Communication: all documents sent to the student
- Allied Health and Nursing: information for students in those programs

PASSWORD SET AND RESET

Go to... www.kirkwood.edu/password when you receive your k number and follow the prompts to establish your password.

After that is completed, if you forget your k number or password... Go to:

www.kirkwood.edu/knumber OR www.kirkwood.edu/password

- To request your k number or password, complete the form with the exact information Kirkwood has in the system.
- Password reset applies to any log-in using your k number as a username (email, EagleNet, Angel, etc.)

MY STUDENT EMAIL

Go to... **Student Email:** www.kirkwood.edu/email

The Kirkwood student email system is the primary tool for official communication from the college. Important information from your instructors, as well as notifications from advising, enrollment and financial aid, will only be sent to your student email.

Created within 24 hours of your accepted application, the format of your Kirkwood student email address is: `firstname-lastname@student.kirkwood.edu` (Example: `joe-smith@student.kirkwood.edu`) If your first and last name are being used already, a number will be added to your email address to make it unique.

Upon graduation or transfer to another institution, student email accounts are deactivated (the following August 31). Any saved documents and/or emails will not be accessible after that date.

Student Email Features:

- Connect to your mobile device (with Windows Live ID)
- Online-storage 7G of space, with option to upgrade to 25G, FREE
- Calendar – can be shared
- Email storage and organization options
- Shared folders with other students

Always logoff when leaving a campus computer!

MY PASSWORD RESET DIDN'T WORK

Contact the Student Help Desk in person, phone, email

or...Go to:

- Library, first floor, Benton Hall
- One Stop, second floor, Kirkwood Hall
- Most academic department main offices
- All county and regional centers

Provide your photo ID and they will help you with a password reset.

ACCESSING CLASSES (TALON)

Go to... **Talon eLearning:** www.kirkwood.edu/elearning

Kirkwood's online learning system is called Talon. Some, not all, instructors use Talon to deliver course materials. Students use it to be more interactive with each other and their instructors.

What you might do in Talon:

- Receive/turn-in assignments, take assessments (exams/quizzes)
- View additional classroom material (articles, videos, etc.)
- Participate in an open-class discussion forum
- Receive grades on assignments

Need help with Talon?

Talon users enjoy 24/7 year-round support. We don't want you to struggle to get answers or have road blocks to learning. When you need technical support with Talon try any of these resources to contact someone.

- Call 1-877-478-7074
- Email talontechnicalsupport@d2l.com
- Fill out the Talon Support Form available on the elearning website

Questions about coursework should go to your instructor.

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STUDENT PRINT QUOTA

Go to... Student **Print Quota:** www.kirkwood.edu/print

How do I print?

- \$36 credit added to print balance each semester
- Black and white print/copies: \$0.05 each
- Color print/copies: \$0.10 each
- Remaining print funds will carry over through the current school year
- Students will start over with the \$36 balance when the Fall term starts

How do I check my balance?

- Tracking the amount printed/copied happens after the student logs into the computer or printer/copier with their k number.
- Go to www.kirkwood.edu/print, click "Your Print Balance" and log-in; click Balances > Adding Funds > Full listing of print jobs and disputes

I still have questions about printing... printdisputes@kirkwood.edu

- Use this email for all student printing questions and concerns

EAGLETECH Benton Hall across from the Bookstore

- Certified MAC and PC Technician
- Academic Pricing options, no sales tax, can use financial aid
- Land n' Learn lounge & recharge
- Guest speakers on technology topics and products
- Play with the newest products as they become available
- Mac or PC products for purchase and servicing
- Sales and service of peripherals (i.e. printers, cabling, etc.)
- Installation and troubleshooting of software purchased
- Assistance with student resources (email, EagleNet, eLearning)

I need to use a computer and print...

Go to... *Allsop Computer Lab*, 131 Nielsen Hall
109 sit-down computer stations (EagleCard required)

Fall & Spring Hours

Mon. - Thurs. 7:30 a.m. – 10 p.m.
Friday 7:30 a.m. – 5 p.m.
Saturday 8 a.m. – 2 p.m.
Sunday 3 p.m. – 8 p.m.

Summer Hours

Mon. - Thurs. 8 a.m. – 8 p.m.
Friday 8 a.m. – 4 p.m.

Go to... *Library*, near the reference desk
Quick Print computers (10 minutes max usage)

Library Hours

Mon. - Thurs. 7:30 a.m. – 11 p.m.
Friday 7:30 a.m. – 5 p.m.
Saturday 8:30 a.m. – 4 p.m.
Sunday 3 p.m. – 8 p.m.

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I need to use a computer and NOT print...

Go to...	Bookstore	Cedar Hall	Linn Hall
	Iowa Hall	Jones Hall	Recreation Center
	Nielsen Hall	Horticulture	

Student Help Desk

For any technology questions!

Walk-in 131 Nielsen Hall (Allsop Computer Lab)

Call 1-800-634-6581 or 319-398-7624

Email StudentHelpDesk@Kirkwood.edu

Check out website for more information!

www.kirkwood.edu/studenthelpdesk