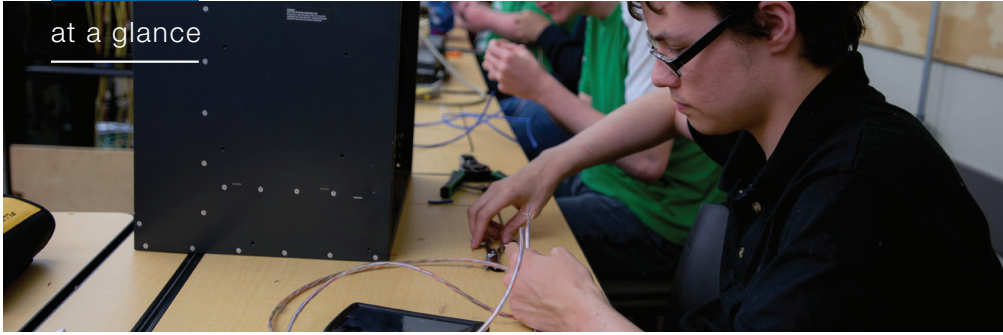


at a glance



Computer Support Specialist

Department: Business and Information Technology

Degree: Associate of Applied Science (A.A.S.)

Entry time: Fall, Spring, Summer

Length: 2 years (5 semesters)

Program Description

If you like computers and working with people, the Computer Support Specialist program is for you. As a well-trained graduate, you will help others navigate the difficult world of technology. You'll be the expert people turn to when they are in need of technical assistance. With industry-approved curriculum, you will have the knowledge and skills that employers are looking for in this in-demand field.

Career Opportunities

Computer support specialists
Technical support specialists
Help desk technicians
Telecommunications specialist

Sample Classes

Microcomputer Operating Systems
Computer Hardware Basics
Network Plus
Advanced PC Concepts
Special Topics in Technology
Programming Concepts
Fundamentals of Web Programming
LAN Administration
Network Security Basics
Customer Service Professional
CCNA Cisco I
Relational Database Technologies
Healthcare IT Technician

Program Attributes

Curriculum designed from industry input. Students learn the latest tools and concepts to be successful in the field. Multiple credential options giving students more options and marketability.

PC Technician Diploma

Students earn a PC Technician diploma part-way through the program, giving students great flexibility in their career path.

Certificate Options

Customize your degree and boost your resume with Kirkwood's certificate options. Students in the Computer Support Specialist program can specialize in:

Network and System Administration
Database Technologies
Network Security
Customer Service

Kibbie Grant

Students in this program may be eligible to have part of their tuition paid for by the Kibbie Grant. Go to www.kirkwood.edu/Kibbie for more details.

Scholarships

We award more scholarships than any other community college in Iowa. Complete one application to be eligible. To apply visit: www.kirkwood.edu/scholarships.